

Commitment To Service

After-sales support is an integral part of every Cryogenic Industries product. Through Cryogenic Industries Service Companies and affiliates we have designed a streamlined, efficient and quality approach to product support and service. By combining the expertise and resources of all our entities and locations, we are able to offer a worldwide spare parts and service network.

Think Globally – Act Locally

From our strategically-located global network of service centers, we are able to provide genuine OEM parts, best-in-class service, rapid and effective response, technical support and training, and long-term framework service agreements.

- Equipment exchange service
- Spare parts service
- Pump, motor and alternator repairs
- Test facilities
- Installation and Field repairs
- Geographic customization of standard systems
- Technical advisors (24/7)
- Technical seminars on equipment operation

Through Cryogenic Industries Service Companies, we have created a worldwide support network capable of providing 24 hour support. Service is provided through 18 facilities (including four third-party service providers) on six continents:

Cryogenic Industries Service
Santa Ana

Cryogenic Industries Service
Atlanta

Cryogenic Industries Service
Houston

Cryogenic Industries Service
Pittsburgh

CryoCanada
Toronto

CryoCanada
Red Deer

Cryogenic Industries
Hangzhou China

Cryogenic Industries
Middle East

Cryogenic Industries
Malaysia

Cryoquip
Australia

Rhine Engineering

ACDCryo
Germany

Barcelona
3rd party

Milan
3rd party

Porto
3rd party

Moscow
3rd party

Prague
3rd party

Istanbul
3rd party

CRYOGENIC PUMP TRAINING

Our no-charge, two-day pump training workshops are held twice a year at our service facilities.

Offered to managers, engineers and technicians, they are designed to provide the knowledge and experience needed to maximize product performance.

TRAINING SCHEDULE

2014

Sept. 9-10 – Atlanta, GA

Sept. 23-24 – Pittsburgh, PA

Oct. 7-8 – Houston, TX

Oct. 28-29 – CAL – Santa Ana, CA

2015

TBD

Email Dwayne Ferraro at dferraro@cihouston.com for further information or to register to attend.

